



Adults, Health & Public Protection Policy & Scrutiny Committee

MINUTES OF PROCEEDINGS

Minutes of a meeting of the Adults, Health & Public Protection Policy & Scrutiny Committee held on Monday 8 May 2017, Rooms 6 & 7, 17th Floor, City Hall, 64 Victoria Street, London SW1E 6QP

Members Present: Councillors Jonathan Glanz (Chairman), Barbara Arzymanow, Susie Burbridge, Patricia McAllister, Gotz Mohindra and Barrie Taylor.

Also Present: Councillors Heather Acton and Antonia Cox.

1. **MEMBERSHIP**

1.1 Apologies were received from Councillors Jan Prendergast and Glenys Roberts.

2. DECLARATIONS OF INTEREST

- 2.1 The Chairman sought any personal or prejudicial interests in respect of the items to be discussed from Members and officers, in addition to the standing declarations previously made.
- 2.2 Councillor Barrie Taylor declared a non-prejudicial interest in that he was an outpatient at St. Mary's Hospital.

3. MINUTES

- 3.1 The Committee received the draft Minutes of the meeting held on 29 March 2017, and asked that the following issues be taken into account:
- 3.1.1 <u>St. Mary's Urgent Care Centre Minute 6.3</u> Committee Members noted that only 43% of all patients who presented for urgent care between April and November had been assessed within 20 minutes. Although there were reasons for this shortfall, the Committee wished to highlight that this was significantly below the National Urgent Care standard of 95%.

- 3.1.2 <u>St. Mary's Urgent Care Centre Minute 6.6</u> It was agreed that the wording of the recorded Minute would be expanded to include reference to Members' comments that patients who were ready to be discharged should have the opportunity to be assessed formally, and that this should form the basis of any necessary care plan.
- 3.2 <u>Matters arising</u>
- 3.2.1 The Committee noted that the Central London CCG had requested that the presentation and discussion on local plans and priorities for service development and service improvement in the local NHS, which was to be considered at this meeting, be deferred. This request had been made following legal advice, which had considered that the discussion would be potentially in breach of the convention of pre-election "purdah", which applied heightened sensitivity to policy issues which were significant or which may be politically contentious. As it was important that Members still had the opportunity to discuss the proposals, rescheduling the presentation after the election would be considered later in the meeting as part of the Committee's Work Programme. The Committee wished to record its disappointment that the presentation and supporting report be made available as soon as possible after 8 June.

4. CABINET MEMBER UPDATES

4.1 <u>Cabinet Member for Adult Social Services & Public Health</u>

- 4.1.1 Councillor Heather Acton provided a briefing on key issues relating to her portfolio, which included Adult Social Care, Public Health, and the Westminster Health & Wellbeing Board. The Committee also heard from Rachel Wigley (Director of Finance & Resources Adult Social Care & Health), and John Forde (Deputy Director of Public Health).
- 4.1.2 The Health & Wellbeing Board (HWB) had held two meetings in closed session to discuss how collaborative working could be further improved, with the second session being supported by a facilitator experienced in working with the health sector. A number of decisions on how the HWB could move forward had been made, which included increasing its membership to include acute and mental health providers. The closed sessions had also considered how the HWB could liaise with the other smaller providers.
- 4.1.3 The Committee discussed the Homecare service, and highlighted the benefits to healthcare that could be achieved through the increasing use of technology that would enable GPs to talk to patients by email or Skype. Members requested details of the IT that was available for Homecare; and asked that the next

Cabinet Member update include information on the Homecare contract, with details of hourly rates and whether an allowance was made for travel time. Details of the outcomes and recommendations that may have followed Care Quality Commission inspections of Homecare and care homes in Westminster were also requested.

- 4.1.4 The Committee discussed the issue of shisha in Westminster, and sought clarification of how it was currently monitored, and how enforcement could be effected by forthcoming changes in legislation. Members also commented on smoking, and discussed whether the places where smoking was not permitted could be further extended to include Council housing. Although it was acknowledged that this could be difficult to enforce, the benefits to children's health through avoiding secondary smoke were recognised, and it was agreed that whether similar measures had been taken by other local authorities should be investigated. Members also highlighted the importance of smoking deterrents for schoolchildren, and John Forde (Deputy Director of Public Health) agreed to provide the Committee with a link to the video being offered by the 'Kick-it' campaign.
- 4.1.6 Councillor Acton commented on progress in the Sustainability & Transformation Plan (STP), and the Committee requested details of the feedback received from NHS England to the submission made by North West London; together with the minutes from North West London STP meetings.
- 4.1.7 The Committee discussed air quality in Westminster, and sought clarification of the influence that the City Council could have through planning decisions which improved public health by reducing the pollution caused by buildings.
- 4.1.8 Members also requested an update on the effectiveness of Mental Health Day Services and safe spaces; together with up to date figures on the number of families in the Troubled Families Programme, and clarification of whether Westminster's Troubled Families were linked with the Family Information Service and Employment Support.
- 4.2 Cabinet Member for Public Protection & Licensing
- 4.2.1 The Committee received an update from Councillor Antonia Cox on key issues within her portfolio, which included the findings of the House of Lords Select Committee on the Licensing function; gangs and knife crime; and rough sleeping and anti-social behavior. Members also heard from Sara Sutton (Director Public Protection & Licensing).
- 4.2.2 Councillor Cox commented on the findings of the Select Committee, and considered that the recommendation that the Licensing function should merge with Planning would not be practical, particularly in Westminster which was the largest Licensing authority in the country. The report of the Select Committee was to be debated in the House of Lords in October.

- 4.2.3 The City Council would be drawing up a Licensing Charter which would seek voluntary co-operation and best practice from Westminster's businesses, and set out the standards expected from operators. Committee Members suggested that health and wellbeing should become the fifth Licensing Objective; and that a greater certainty of outcomes could be gained if the licensing process were to become more streamlined.
- 4.2.4 The Committee discussed the ongoing measures being taken to address gangs and knife crime; and commended the excellent work that had been carried out in Westminster through the Integrated Gangs Unit (IGU), which had steered young people away from gangs. Members noted that Head Teachers were being included in an information sharing protocol which sought to deal with gangs and knife crime; and agreed that funding for the IGU needed to continue.
- 4.2.5 Committee Members also commented on work that was being undertaken in connection with rough sleeping, anti-social behaviour, and the synthetic drug Spice; and Sara Sutton (Director Public Protection & Licensing) agreed to provide details of the work of Street Based Anti-Social Behaviour Task & Finish Group.
- 4.2.6 The Committee commended the police response to the increase in moped enabled robbery, and agreed that a joint letter would be sent to the Borough Commander from the Committee and Cabinet Member highlighting their concerns.
- 4.2.7 It was noted that the Borough Commander would be invited to update the Committee on proposals for Borough Command Units when he attended the next meeting in June.
- 4.2.8 Other issues discussed included progress in the update of CCTV in Westminster; trends and policies for shop-lifting in Oxford Street; and the continuing review of security following the recent Westminster terror attack.

5. STANDING UPDATES

5.1 <u>Committee Task Groups</u>

- 5.1.1 Councillor Patricia McAllister provided an update on the work of the Community Independence Service Single Member Study, which was to undertake visits to Westminster's site of operation at Lisson Grove and to the virtual ward that had been set up in Hammersmith. The Committee noted that the Task Group was experiencing difficulty in obtaining clear and concise information; and that details of the proposed visits would be circulated when available.
- 5.1.2 Councillor Barbara Arzymanow updated the Committee on the work of the Joint Health Overview & Scrutiny Committee, which was reviewing the pressure being

experienced by the London Ambulance Service. Members asked to receive more detail on ambulance response rates, which were falling short of target.

5.1.3 Councillor Barrie Taylor provided an update on progress in the Health & Wellbeing Centres Task Group, which had held initial, informal meetings with the managers of Westminster's Clinical Commissioning Groups. The draft work programme for the Task Group would be submitted to Committee Members when available. Details of a conference on health and wellbeing in the context of sport and leisure had also been circulated.

5.2 Changes to Arrangements for Shared Services:

- 5.2.1 Siobhan Coldwell (Chief of Staff Chief Executive's Department) updated the Committee on the initial steps that had been taken to terminate the current arrangements for shared services, and to establish bi-borough arrangements between the City Council and RB Kensington & Chelsea. Although still in the early stages, work was being undertaken to identify priority areas pressure points in each of the shared services that could be affected; and to understand the consequences that the changes may have across the three boroughs, which currently employed at least 2000 staff.
- 5.2.2 The City Council acknowledged the need for measures to be put in place that would seek to minimize the impact that the changes could have on staff and on services for Adult Social Care. Sue Redmond (Interim Executive Director of Adult Social Care) was working with colleagues to propose alternative structures for the bi-borough and for LB Hammersmith & Fulham, which would be shared with the Committee in due course. Some services such as fostering and adoption had worked well across the three boroughs, and Hammersmith & Fulham had indicated that this may continue. The City Council also considered that sharing services had been a success in both delivery and costs, and Siobhan Coldwell confirmed that Westminster was looking to share other services with other boroughs.
- 5.2.3 Committee Members highlighted the need to focus on Westminster when ensuring that services were protected; and noted that details of the financial implications of the changes and anticipated costs would be circulated when available.
- 5.2.4 A further update on changes to arrangements for shared services would be submitted at the next meeting.

6. ST MARY'S HOSPITAL

6.1 The Committee received a briefing from Graham King (Head of West End Partnership Place Programme), on access and transport issues concerning the proposed redevelopment and improvement of the St. Mary's Hospital site. St Mary's continued to be a district, general and teaching hospital, which had become unified with Imperial Hospital NHS Trust.

- 6.2 It was intended that the western area would be offered for separate development, which would release money and space for the building of a new hospital facility on the eastern area which was to be retained. A number of proposals had been received, and planning permission for the extensive redevelopment of the western site had been granted in December 2016. The Committee noted that permission had been granted subject to planning conditions, and to the completion of a Legal Agreement between the developer, Network Rail and TfL to cover a range of obligations and works that were central to the scheme. Members noted that the Legal Agreement was still under negotiation, and that concerns to the proposed re-arrangement of the road layout and vehicular access were being shared and maintained by St. Mary's Hospital, the London Ambulance Service, and other health bodies.
- 6.3 The granting of planning permission had included a condition for the creation of a Steering Group, which would oversee the arrangements for the implementation of any scheme and provide assurance that everyone interests have been taken into account. The Steering Group would be brought into operation upon the completion of the Legal Agreement, and was to include representatives from St. Mary's Hospital, local residents and businesses.
- 6.4 Members commented on the asset value of the Samaritan and Western Eye sites; and suggested that the City Council could provide support St. Mary's by lobbying NHS England to provide capital that would assist the redevelopment
- 6.5 The Committee acknowledged that the proposals had significant implications, and asked to receive regular updates on the continuing negotiations.

7. ANNUAL WORK PROGRAMME 2017-18

- 7.1 Muge Dindjer (Policy & Scrutiny Manager) presented the draft Annual Work Programme for Members' consideration.
- 7.2 The Committee agreed that issues relating to Adult Social Care & Health and Public Protection should be considered at alternate meetings, with the appropriate Cabinet Member being invited to attend. It was also agreed that the agenda for the next meeting in June would focus on implementation of the Policing Plan and Borough Command Units; MOPAC Funding; and the Safer Westminster Partnership.
- 7.3 Committee Members discussed the need to reschedule the presentation by Westminster's Clinical Commissioning Groups on local plans, priorities and key issues for service development and improvement, which had been deferred from the current meeting due to the restrictions of purdah. It was agreed that the

presentation would be received at a meeting of the Health Urgency Sub-Committee, which would be arranged as soon as possible after the General Election on 8 June. As part of the presentation, the Committee would also be able take a more in-depth look at the Primary Care Strategy over the forthcoming year.

7.4 Committee Members commented on the statutory duty the City Council had for Health, and highlighted the importance of the City Council's consultative role in the Health Service.

8 ANY OTHER BUSINESS

8.1 No further business was reported.

The Meeting ended at 9.12pm.

CHAIRMAN:_____ DATE:_____